

Dental Assistant Internship Outcomes Evaluation Results

Please evaluate the student on each statement by selecting the level of expected performance using the scale, and scale definitions provided.

- **Exceeds** = Performance consistently exceeds in all essential areas of responsibility, and quality of work overall was excellent.
- **Meets** = Performance consistently met expectations in all essential areas of responsibility, at times possibly exceeding expectations, and the quality of work overall was very good.
- **Below** = Performance did not consistently meet expectations - performance failed to meet expectations in one or more essential areas of responsibility.
- **Not Performed/Not Applicable** = Student did not perform this task.

Responses from questions 6 through 14 are reported in tables and charts below as percentages and means. All “Not performed/not applicable” and skipped responses were dropped. These statistics were generated using the following response categories for expected performance:

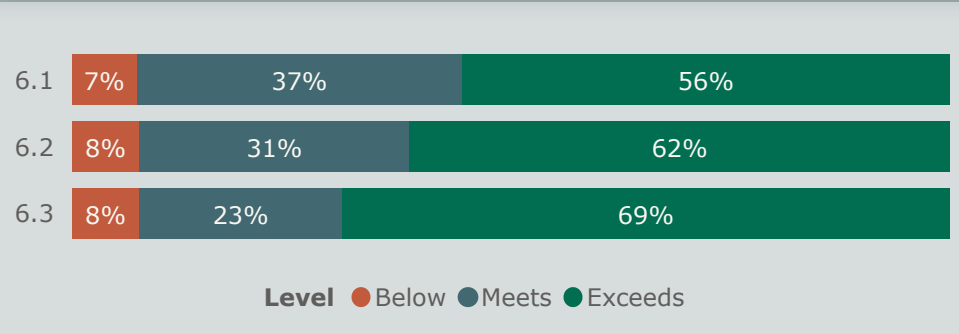
- 3 = Exceeds level
- 2 = Meets level
- 1 = Below level

Year

2023

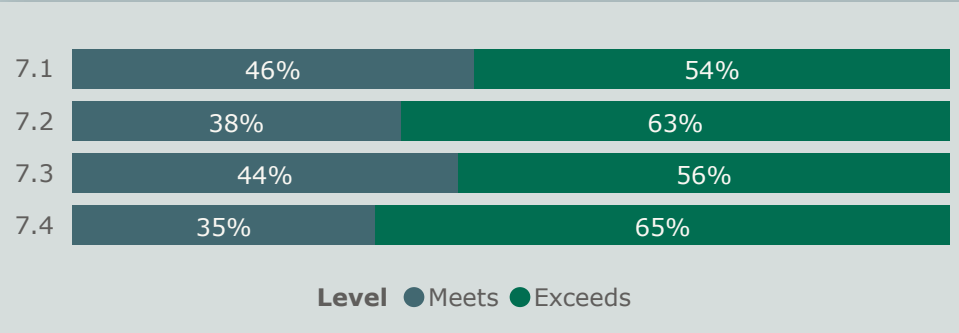
6. Demonstrates the skills necessary to provide a safe work environment for patients and staff, including knowledge of OSHA requirements and in-depth knowledge of infection control.

Question	Mean
6.1 The student follows universal precautions and MIOSHA standards.	2.48
6.2 The student demonstrates ways to protect self and patients from occupational exposure (i.e. radiation, mercury, nitrous oxide, etc.).	2.54
6.3 The student follows and understands infection control guidelines.	2.62



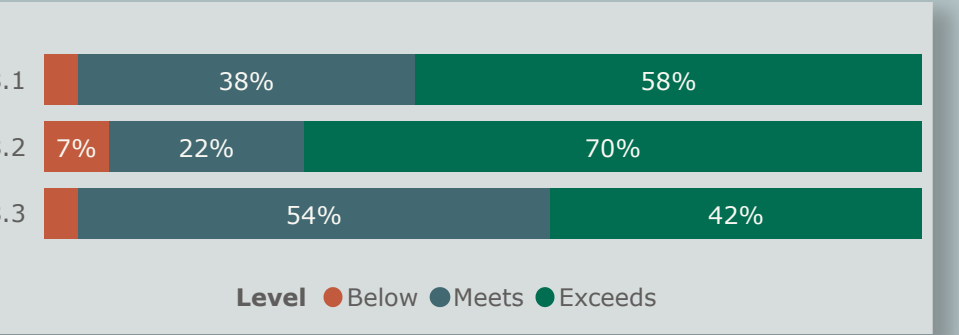
7. Demonstrates knowledge of radiation safety and proficiency in clinical radiographic skills.

Question	Mean
7.1 The student exposes dental images of diagnostic quality.	2.54
7.2 The student is proficient with mounting images.	2.63
7.3 The student is knowledgeable with using dental chairside software.	2.56
7.4 The student is able to use digital radiography.	2.65



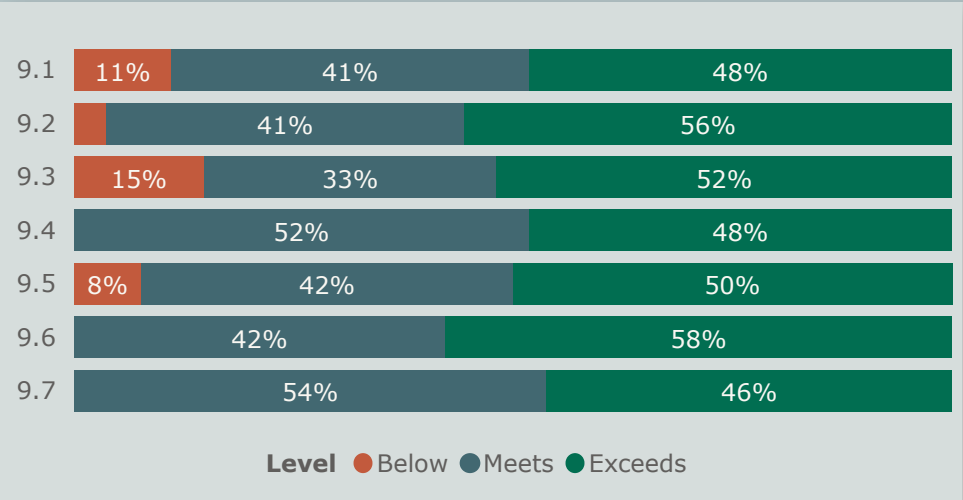
8. Demonstrate mastery of basic dental theory including concepts of dental anatomy, dental disease, and restorative dentistry.

Question	Mean
8.1 The student demonstrates appropriate use of dental terminology.	2.54
8.2 The student understands and follows instructions provided by the dental staff.	2.63
8.3 The student demonstrates the ability to chart patient records following office protocol.	2.38



9. Performs chairside duties completely and proficiently, including working knowledge of dental materials.

Question	Mean
9.1 The student demonstrates an understanding of procedures and sequential steps.	2.37
9.2 The student identifies common dental instruments.	2.52
9.3 The student transfers and retrieves instruments efficiently.	2.37
9.4 The student maintains the operating fields (i.e. suction, air/water).	2.48
9.5 The student anticipates during procedures she/he has performed repeatedly.	2.42
9.6 The student mixes and delivers dental materials according to directions.	2.58
9.7 The student understands the uses of different dental materials.	2.46



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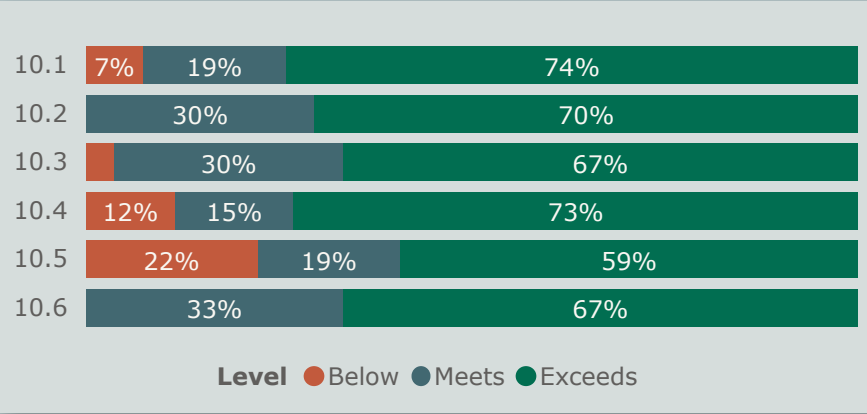
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2023

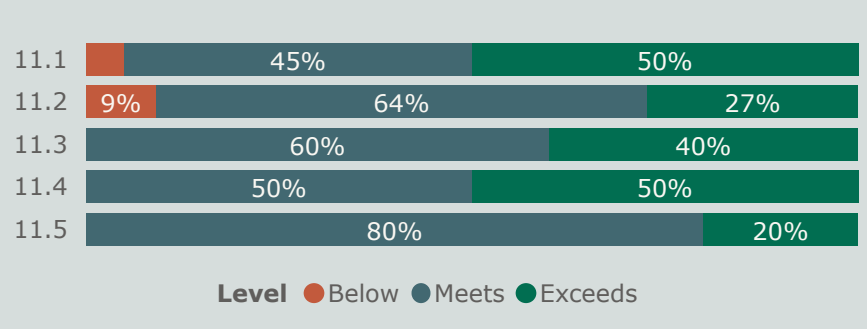
10. Possess a professional and collaborative work ethic that recognizes the legal and ethical responsibility of those employed in the dental field including HIPAA and patient privacy knowledge.

Question	Mean
10.1 The student performs well in a team environment respecting the contributions of others.	2.67
10.2 The student maintains confidentiality.	2.70
10.3 The student seeks answers from staff as questions arise.	2.63
10.4 The student is dependable and prompt when arriving for work.	2.62
10.5 The student takes initiative as appropriate.	2.37
10.6 The student reports to work well-groomed with good oral hygiene.	2.67



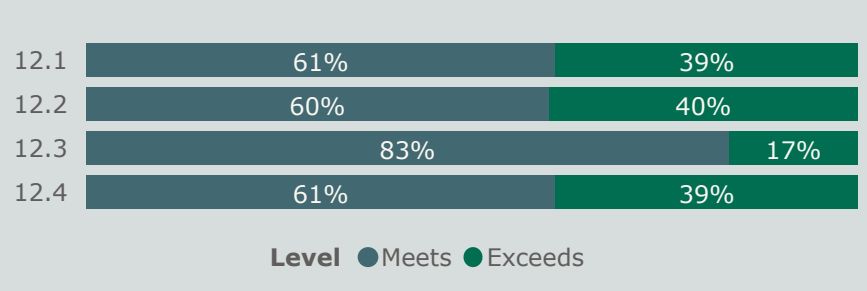
11. Demonstrates the ability to perform dental laboratory duties.

Question	Mean
11.1 The student takes quality preliminary impressions	2.45
11.2 The student pours up study casts and models that exhibit good anatomical detail.	2.18
11.3 The student is proficient in taking digital scans.	2.40
11.4 The student has the basic knowledge to complete common lab tasks.	2.50
11.5 The student fabricates bleaching trays/mouth guards that meet office protocol.	2.20



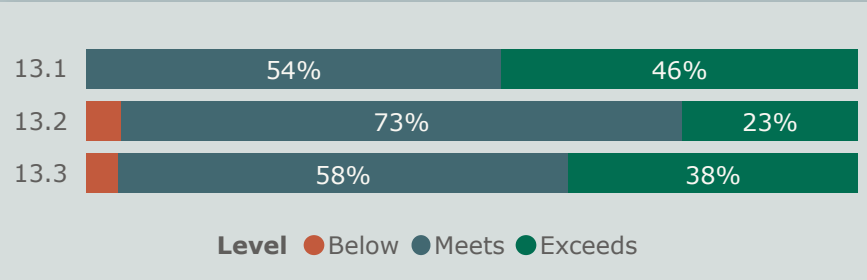
12. Processes the knowledge and skills needed to promote preventive dentistry dental care and to provide patient education regarding dental care.

Question	Mean
12.1 The student provides preventive home care instructions to patients.	2.39
12.2 The student gives fluoride treatments following office protocol.	2.40
12.3 The student places sealants.	2.17
12.4 The student provides post-operative instructions following office protocol.	2.39



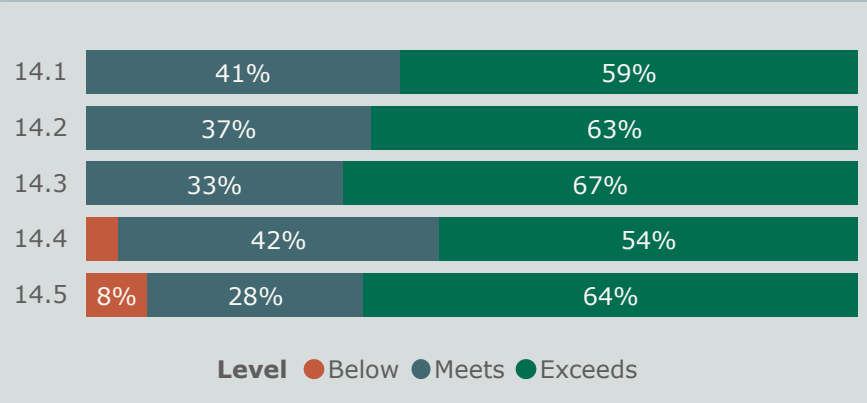
13. Demonstrates basic office skills that are applicable to the business side of dentistry including computer hardware and software skills.

Question	Mean
13.1 The student communicates effectively on the telephone and answers frequently asked questions.	2.46
13.2 The student demonstrates basic business office computer skills.	2.18
13.3 The student maintains patient records.	2.33



14. Demonstrates effective communication skills, both written and oral, when dealing with dental patients and the dental healthcare team.

Question	Mean
14.1 The student communicates with tact and courtesy when dealing with patients.	2.59
14.2 The student communicates with tact and courtesy when dealing with office staff.	2.63
14.3 The student uses acceptable grammar and speech.	2.67
14.4 The student recognizes and attends to patients' special needs.	2.50
14.5 The student documents patient records accurately and legibly, following office protocol.	2.56



Dental Assistant Internship Outcomes Evaluation Results

Year

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Using a typical 4.0 grading scale with 4.0 being "Outstanding" to 0.0 being "Failed", how would you rate the student's overall performance.

Grade	Frequency	Percent
2.00	2	6.9%
2.50	2	6.9%
3.00	3	10.3%
3.50	8	27.6%
4.00	14	48.3%
Total	29	100.0%

Average Grade

3.52

Would you recommend this student for a position?	Frequency	Percent
Yes	22	75.9%
No	3	10.3%
Skipped	4	13.8%
Total	29	100.0%

This completed evaluation form has been discussed with the student.	Frequency	Percent
Yes	8	27.6%
No	17	58.6%
Skipped	4	13.8%
Total	29	100.0%

Survey Instrument: [Dental Assistant Internship Outcomes Evaluation](#)

Dental Assistant Internship Exit Survey Results

What company or organization did you intern with?
Cherry bay dental
Dental Clinics North
Dental Clinics North TC
Dental health professionals
Elk Rapids and Bellaire Family Dentistry
Grand traverse endodontics
Lakeview Dentistry of Charlevoix
Lisa Siddall DDS
My Community Dental Centers (Manistee)
Northern Michigan Pediatric Dentistry
Northwest Michigan Health Services
Northwest Michigan Health Services Inc.
Otsego Endo/Maple Ridge
Shoreline
Traverse Dental Associates and Grand Traverse Oral Surgery
Up North Orthodontics

Did this internship lead to a job opportunity?	# Students
No	1
Yes	16
Total	17

What was the location of your internship?	# Students
In state	8
In the five county region (Grand Traverse, Leelanua, Kalkaska, Benzie, Antrim)	9
Total	17

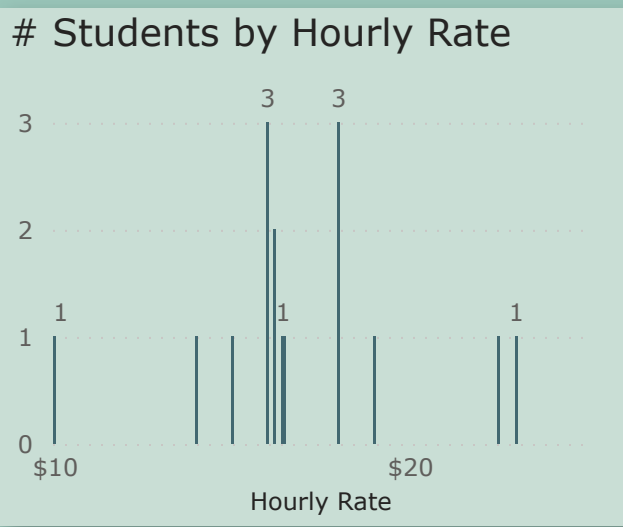
If the internship did lead to a job opportunity, what company or organization offered you the job?
Cherry bay dental, where I did my internship
Dental Clinics North
Dental Clinics North TC
Dental health professionals
Elk Rapids and Bellaire Family Dentistry
Grand traverse endodontics
Grand Traverse Oral Surgery
Lakeview Dentistry of Charlevoix
Lisa Siddall DDS
MCDC
Northwest Michigan Health Services
Northwest Michigan Health Services Inc.
Otsego Endo
Shoreline
Up North Orthodontics

Was your internship paid?	# Students
No	1
Yes	16
Total	17

If your internship was paid, what was the pay rate?

Average Pay Rate
\$16.92

Hourly Rate	# Students
\$10.00	1
\$14.00	1
\$15.00	1
\$16.00	3
\$16.18	2
\$16.43	1
\$16.47	1
\$18.00	3
\$19.00	1
\$22.50	1
\$23.00	1
Total	16



Would you recommend this internship site?	# Students
1	7
2	5
3	2
4	3
Total	17

Very likely  
1  
2  
3  
4  
Very unlikely

Were you satisfied with your overall experience during the intership?	# Students
1	5
2	8
3	3
4	1
Total	17

Very satisfied  
1  
2  
3  
4  
Very unsatisfied