



# Black Rocket

## Course Refund Policy

The magic in every camper comes to life as never before when children are empowered to be as creative as they were all born to be! [Black Rocket](#) has twenty years of experience designing camps in the S.T.E.A.M fields. Every program is powered by the camper's innate imagination and designed to bring their ideas to life in a fun, project-based learning environment. From concept to creation students will demonstrate their masterpiece to the world at the end of each week! All Black Rocket programs mirror real-life experiences and the collaborative nature of the design process.

As parents and educators we stand by our courses and do our best to create an engaging enrichment experience for your child while offering epic customer support to our community. **This is why we offer a 100% satisfaction guarantee with our virtual summer learning experiences through the end of the last day of class.\*\*** For requests to be approved they must be processed by midnight of the last day of the program. Requests after the last day of class are not eligible for a refund.

Black Rocket and our partners understand how challenging this year has been so far. We hope to make the transition into our online summer format easier by providing STEAM enrichment opportunities that will engage your camper and allow them to connect with other kids in a safe and fun learning environment.

Be well,

The Black Rocket Family  
[help@blackrocket.com](mailto:help@blackrocket.com)

*\*We ask that parents/guardians reach out to us as soon as possible if there is an issue with a course so we can try to improve your experience.*

*\*\* The only exception to the 100% refund policy is for students who are removed from class for violating the code of conduct.*

